U.S. Department of Homeland Security
U.S. Citizenship and Immigration Services
Texas Service Center
P.O. Box 851488
Mesquite TX 75185-1488

U.S. Citizenship and Immigration Services

March 17, 2014

USCIS Immigrant Fee
Account Online Access Code Notice

Dear [redacted]

U.S. Citizenship and Immigration Services (USCIS) has initiated the processing of your Immigrant Visa Packet in order to produce your Permanent Resident Card. Once USCIS completes processing, we will mail your card to the address above. You should receive your card within 30 days.

If you wish to track the status of your Permanent Resident Card request, you can create a USCIS Electronic Immigration System (USCIS ELIS) account and access your request by taking the following steps:

1) Access USCIS ELIS at https://elis.uscis.dhs.gov
2) Select "Create a New Account" and follow the instructions
3) Once your account is set up, return to the USCIS ELIS home page and select the "View My Profile" tab
4) Enter your USCIS ELIS Account ID. This can be found on your Case Receipt Notice
5) Enter your case sensitive Account Online Access Code: [redacted]

If you need assistance, please contact USCIS via the Internet at www.uscis.gov and follow the prompts on the screen.

If you have any questions, please contact the USCIS National Customer Service Center at (800) 375-5283 or (800) 767-1833 (TTY) for assistance.

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